

## WiFi Testing – In the real world

September, 2016 CWNP WIFITREK

#### Today's agenda

- Understanding the environment
  - Pillars of Carrier Grade WiFi
  - Deployment types
- Test requirements
  - What to test
- Tools selection
  - Characterize the network performance
  - Baseline the environment
  - Logs & Analysis
- Test kit
- Samples of output & results



**Understanding the environment** 

**Testing of Comcast Carrier Network** 

#### **Pillars of Carrier Grade WiFi**



#### Pillars of Carrier Grade WiFi



#### WiFi deployment approach

#### Build WiFi coverage in locations where users most likely want to





# **Dynamic Environment**

- No control over buildings, people, materials, ...
- I can "see" 30 networks and can't connect



**Test Requirements** 

#### **Test Requirements**

- All testing must be done from as a client would use the network
  - Real client handsets
  - Real client applications
  - Captures must be able to support client information
  - Tests must be repeatable
  - Tests must be measurable



#### **Device Support**





#### **Authenticated Device type distribution**





**Tools selection** 

#### **Tool Selection – Characterize the network performance**

The first objective when characterizing any network is to have tools that provide empirical data. We needed something that would operate on the mobile platforms our customers are using and provide details into more than just upstream & download speeds.

Ideally we wanted the following:

- Timing associations (start of association -> DHCP address)
- Upload / Download Speed
- Measure video performance
- Measure browsing performance
- Measure VoIP performance
- Roaming Performance

After researching numerous tools, timing for associations and roaming performance are not exposed or available on mobile platforms. nPerf was able to achieve 3 of the remaining 4 items and was selected as a result.



#### **Tool Selection – Baseline the environment**

Our next object was to baseline the environments we are in. We wanted to baseline the RF environment from a spectrum usage, number of AP's, and AP capability standpoint. We needed a solution that was mobile and could capture enough data that we could replicate environments in the lab. For AP information, the Fluke AirCheck seemed like a no brainer.

Many tools were looked reviewed; however, AirMagnet Spectrum XT was locked in for the spectrum captures. Ekahau's rebranded version of MetaGeek's Wi-Spy DBx was also purchased for collecting data over the map. Spectrum XT is easier to read, in my opinion. Samples below:







#### **Tool Selection – Logs and Analysis**

The last thing we needed were logs and packets to round out our ability to see the big picture. Many different packet capture capabilities are out there, OmniPeek and WireShark most frequenty used. We selected OmniPeek due to the packet aggregation function being easy to use and the Netgear A6120 being a very inexpensive adapter. When one breaks replacing it is pretty easy and they will break in the field.

We also look at what hooks iOS and Android had available in the OS. Android has the debug shell and Apple has special access for developer accounts. For more information check this out:

https://developer.apple.com/bug-reporting/profiles-and-logs/

Find the Wi-Fi for iOS, read the instructions and install the profile. You will be glad you did



COMCAST



## **Test Kit**

## **Full Kit - Testing Devices & Tools**

- Test devices will be the most popular mobile hand held devices used on the network.
  - iPhone 6(s)
  - Galaxy S6(edge)
  - iPad Air
- Applications used during testing
  - nPerf, SpeedTest.Net, WiFiPerf (Venues only)
  - xfinity TV (TV GO), You Tube
  - Network & Ping utilities
  - Network diagnostics & debug logs where available
- Capture tools
  - Fluke Aircheck
  - Fluke Spectrum XT & Ekahau Spectrum Analyzer
  - OmniPeak for packet captures

Test equipment, apps, and tools will be updated annually. Client devices constant change drives this requirement. Initial testing will create roadmap requirements for future testing tools



#### **Kit Prep**





#### **Testing in Action**







**Sample Outputs** 

#### Mobility 2\_1 – Edge

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It seems as if the AP is allowing your client to Authenticate and Associate, and then a moment later, when the client starts sending real data traffic ("Class 3 frames"), the AP acts as if the client wasn't associated, and kicks it off the network (deauthenticates it).



#### Mobility 2\_1 – Edge continued

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Signal	00:0D:67:7B:81:E2	<pre>AC:5F:3E:01:89:8C</pre>	<pre>B 00:0D:67:7B:81:E2</pre>	*	40.	- 87	6.0		-91		18:34:36.410060	802.11	Probe	Rsp	
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Also before the Authentication took place, UE was not able to associate on the network. It send multiple Probe requests, but didn't receive any response. Also as seen from the screenshot the RSSI in downlink is very low. Indicating that the UE was in poor coverage area.

## CE17 Loc 2 - Nperf – iPhone6s – Weak Indoor Signal

Start Page 0623 CE17 Location 2 Nperf.pkt 🗙

addr(ethemet:'00:56:CD:03:52:3A')

#### Dashboards 🦛 🖨 🗮 🔛 🔛 🔛 🔍 🖓 🗸 🖏 💓 🔊

Network															
Applications	Packet	Source	[	Destination	Flags	Ch	Signal dBm	Data Rate	Noise dBm	Size	Absolute Time	Protocol	Application	Expert	^
Compass	1337853	3 172.20.20.20		3 17.155.127.223	A	153	-41	6.5	-110	82	12:59:38.166040	UDP	UDP		
Capture	1337854	B4:00:2D:43:4F:71		00:56:CD:03:52:3A	#	153	-79	6.0	-101	32	12:59:38.166178	802.11 BA			
<ul> <li>Packets</li> </ul>	1337967	<pre>00:56:CD:03:52:3A</pre>	1	84:00:2D:43:4F:71	C	153	-42	24.0	-95	28	12:59:38.228290	802.11 Null Data			
Log	1338117	3 172.20.20.20		75.75.75.75	+A	153	-42	6.5	-94	108	12:59:38.305011	DNS	DNS		
Expert	1338118	84:00:2D:43:4F:71	1	00:56:CD:03:52:3A	#	153	-80	6.0	- 84	14	12:59:38.305049	802.11 Ack			
Clients/Servers	1338119	84:00:2D:43:4F:71	1	00:56:CD:03:52:3A	#	153	-80	6.0	- 84	14	12:59:38.305684	802.11 Ack			
Flows	1338120	3 172.20.20.20		75.75.75.75	+A	153	-42	6.5	-84	93	12:59:38.306255	DNS	DNS		
Applications	1338121	00:56:CD:03:52:3A	1	84:00:2D:43:4F:71		153	-43	24.0	- 84	28	12:59:38.306691	802.11 Null Data			
Visuals	1338123	3 172.20.20.20		75.75.75.75	+A	153	-43	6.5	-83	114	12:59:38.307034	DNS	DNS		
Peer Map	1338124	B4:00:2D:43:4F:71	1	00:56:CD:03:52:3A	#	153	-80	6.0	-84	14	12:59:38.307059	802.11 Ack			
Graphs	1338126		1	00:56:CD:03:52:3A	#	153	-80	6.0	-85	14	12:59:38.307684	802.11 Ack			
Statistics	1338129	3 172.20.20.20		75.75.75.75	+A	153	-43	6.5	-95	109	12:59:38.308311	DNS	DNS		
Summary	1338183	3 172.20.20.20		75.75.75.75	+A	153	-43	6.5	-85	97	12:59:38.323434	DNS	DNS		
Nodes	1338184	B4:00:2D:43:4F:71	1	00:56:CD:03:52:3A	*	153	-78	6.0	-84	37	12:59:38.324133	802.11 Action			
Protocols	1338185	100:56:CD:03:52:3A		関 84:00:2D:43:4F:71	*	153	-70	6.0	-84	37	12:59:38.324253	802.11 Action			
Applications	1338186	84:00:2D:43:4F:71	1	900:56:CD:03:52:3A	#	153	-80	6.0	-83	14	12:59:38.324261	802.11 Ack			v
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Channels		Packet Number:	1325363					0042: 1	2 18 24 3	0 48 60	6C 03 01 01 2D	1A 21 00 17 FF 00 00	00 00 00 .	.\$0H`1!	
Signal		Flags:	0X00000	000				0063: 0	0 00 00 0	0 00 00	00 00 00 00 00	00 00 00 00 00 00 7F	08 04 00 .		
Roaming		Status:	0000000	000				0084: 0	8 84 00 0	0 00 40	0 6B 07 0F FF FF	FF FF FF FF DD 08 00	50 F2 08 .	@kP	
Log		Packet Length:	124					0105: 0	0 10 00 0	0 DD 09	00 10 18 02 00	00 10 00 00 11 BB B1	14 .		
by Node		limestamp:	12:59:3	3.964152900 06/23/2016											
by AP	<b>1</b>	vata Kate:	2 1.0	mops											
	<b>W</b>	Channel:	1 2412	1HZ 802.11D											

All devices worked fine, however performance could have been better, as this area had coverage from indoor routers, which were bleeding out on the street, outdoor AP signal was relatively weaker (below -80dBm). Slow performance is due to indoor signal weak coverage on the street.

Here we can see iphone6 (52:3A) and indoor router (4f:71) are communicating on channel 153, which has poor singal strength around (-80dBm) from router. Packets communication is happening well, however throughput is suffering due to low signal strength. This is the common reason seen across some devices which camped on ch. 153 from this indoor router. Root cause for poor Wifi performance at this location is weak indoor signal.



## CE15 Loc 2 - Nperf – iPhone6s+ – Poor Channel Selection

4 Start Page	CE15 06	172016 Loc 2 Test 1_nperf.pl	dt ×														Þ
	'80:ED:2C:52	:15:05')															
Dashboards	(← ⇔	🗄 🔛   🔜   🔍   🌱	- 😵	🛃 😼   😕 🕵													
Applications	Packet	Source		Destination	Flags	Ch	Signal dBm	Data Rate	Noise d	Bm	Size	Absolute Time	Protocol	Application	Expert		^
Compass	249356	C0:7C:D1:D4:6E:7A		80:ED:2C:52:15:05	*	1	-63	1.0	-	93	198	11:25:08.620341	802.11 Probe Rsp				
Capture	249357	#980:ED:2C:52:15:05		C0:7C:D1:D4:6E:7A	#	1	-75	1.0	-1	.04	14	11:25:08.620559	802.11 Ack				
<ul> <li>Packets</li> </ul>	249446	80:ED:2C:52:15:05		Ethernet Broadcast	*	1	-49	1.0	-	91	128	11:25:08.685199	802.11 Probe Req				
Log	249450	<pre>Example: C0:7C:D1:D4:6E:7A</pre>		80:ED:2C:52:15:05	*	1	-63	1.0	-	89	198	11:25:08.687284	802.11 Probe Rsp				
Expert	249453	<pre>EVAluation Content Conten</pre>		80:ED:2C:52:15:05	*+	1	- 64	1.0	-	92	198	11:25:08.689281	802.11 Probe Rsp		Wireless	AP - Too Many Retries	5
Clients/Servers	249455	<pre>EVAluation Content Conten</pre>		80:ED:2C:52:15:05	*+	1	-62	1.0	-	92	198	11:25:08.690554	802.11 Probe Rsp				
Flows	249461	<pre>EVAluation Content Conten</pre>		80:ED:2C:52:15:05	*+	1	- 64	1.0	-	93	198	11:25:08.692616	802.11 Probe Rsp				
Applications	249572	80:ED:2C:52:15:05		Ethernet Broadcast	*	6	-50	1.0	-	98	128	11:25:08.748520	802.11 Probe Req				
Visuals	249598	80:ED:2C:52:15:05		Ethernet Broadcast	*	6	-49	1.0	-	94	128	11:25:08.785505	802.11 Probe Req				
Peer Map	249600	<pre>00:71:C2:90:7A:52</pre>		80:ED:2C:52:15:05	*	6	-92	1.0	-	92	182	11:25:08.787649	802.11 Probe Rsp				
Graphs	249601	B0:ED:2C:52:15:05		00:71:C2:90:7A:52	#	6	-50	1.0	-	92	14	11:25:08.788000	802.11 Ack				
Statistics	249606	<pre>00:71:C2:90:7A:52</pre>		80:ED:2C:52:15:05	*+	6	-73	1.0	-	93	182	11:25:08.790871	802.11 Probe Rsp				
Summary	249607	B0:ED:2C:52:15:05		<pre>Big 00:71:C2:90:7A:52</pre>	#	6	-49	1.0	-	93	14	11:25:08.791097	802.11 Ack				
Nodes	249711	80:ED:2C:52:15:05		Ethernet Broadcast	*	11	-47	1.0	-	90	128	11:25:08.940581	802.11 Probe Req				
Protocols	249726	80:ED:2C:52:15:05		🕎 Ethernet Broadcast	*	11	-46	1.0	-	83	128	11:25:08.954925	802.11 Probe Req				
Applications	249730	AE:34:26:16:0A:50		80:ED:2C:52:15:05	*	11	-76	1.0	-	86	182	11:25:08.960931	802.11 Probe Rsp				
Countries	249732	AE:34:26:16:0A:50		80:ED:2C:52:15:05	*+	11	-72	1.0	-	81	182	11:25:08.962991	802.11 Probe Rsp		Wireless	AP - Too Many Retries	s
Wireless	249734	AE:34:26:16:0A:50		80:ED:2C:52:15:05	*+	11	-73	1.0	-	82	182	11:25:08.965176	802.11 Probe Rsp				~
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At this location, channel 11 and 157 are dominant channels as best server. However, device tried to connect to channel 1 which seems to be some indoor router coverage from above residential floors reaching inside shop, and it is not able to get the IP due to multiple probe requests on this channel. It is able to get probe response, but not able to get IP assigned. It will try to connect to other similar poor channel/AP (e.g. 6) as seen in attached screenshot in PPT. But it fails to connect to dominant channels ch. 11 and 157.

Here we can see iphone6s+ (15:05) device was not able to get any authentication messages after getting probe response on channel 1 and then it tries to connect to channel 6 and other multiple channels, it was only this device which is trying to connect to channel 1 and it is not able to get the IP. So Poor channel selection is the reason.



#### **Spectrum Sample – non-busy 5 GHz**





#### **Spectrum Sample – All channels full**





#### **Apple Logs Sample – Developer Account required**

06/23/16 13:25:26.934 <NOTICE>: Attempting Apple80211ScanAsync on en0 06/23/16 13:25:27.203 «NOTICE>: \_\_WiFiLQAMgrLogStats: Rssi: -86 Cca: 56 TxPer: 100.0% (3) BcnPer: 58.6% (29) RxFrms 0 TxRate: 13000 RxRate: 4294967295 06/23/16 13:25:27.203 < DEBUG>: Boolean \_\_WiFiLQAMgrCheckTriggerDisconnect(WiFiLQAMgrRef, CFIndex, CFIndex):\_\_WiFiLQAMgrCheckTriggerDisconnect: Better inf not available 06/23/16 13:25:29.604 <DEBUG>: Boolean \_\_WiFiLQAMgrCheckTriggerDisconnect(WiFiLQAMgrRef, CFIndex, CFIndex): \_\_WiFiLQAMgrCheckTriggerDisconnect: Better inf not available 06/23/16 13:25:30.557 <NOTICE>: Completed Apple80211ScanAsync on en0 (0x0) 06/23/16 13:25:30.576 <NOTICE>: Async scan request completed for "AirPort" (0) 06/23/16 13:25:31.810 <NOTICE>: Async scan requested by "AirPort" for 0 iterations with maxage=0 priority normal on en0 06/23/16 13:25:31.811 <NOTICE>: Engueuing command type: "Scan" pending commands: 0 06/23/16 13:25:31.811 <NOTICE>: Dequeuing command type: "Scan" pending commands: 0 06/23/16 13:25:31.811 <NOTICE>: Attempting Apple80211ScanAsync on en0 06/23/16 13:25:32.204 <DEBUG>: Boolean \_\_WiFiLQAMgrCheckTriggerDisconnect(WiFiLQAMgrRef, CFIndex, CFIndex):\_\_WiFiLQAMgrCheckTriggerDisconnect: Better inf not available 06/23/16 13:25:35.427 <NOTICE>: Completed Apple80211ScanAsync on en0 (0x0) 06/23/16 13:25:35.448 <NOTICE>: Async scan request completed for "AirPort" (0) 06/23/16 13:25:36.841 <NOTICE>: Async scan requested by "AirPort" for 0 iterations with maxage=0 priority normal on en0 06/23/16 13:25:36.842 <NOTICE>: Engueuing command type: "Scan" pending commands: 0 06/23/16 13:25:36.842 <NOTICE>: Dequeuing command type: "Scan" pending commands: 0 06/23/16 13:25:36.842 <NOTICE>: Attempting Apple80211ScanAsync on en0 06/23/16 13:25:37.210 <NOTICE>: \_\_WiFiLQAMgrLogStats: Rssi: -80 Cca: 59 TxPer: 100.0% (3) BcnPer: 41.2% (34) RxFrms 0 TxRate: 13000 RxRate: 4294967295 06/23/16 13:25:37.210 < DEBUG>: Boolean \_\_WiFiLQAMgrCheckTriggerDisconnect(WiFiLQAMgrRef, CFIndex, CFIndex):\_\_WiFiLQAMgrCheckTriggerDisconnect: Better inf not available 06/23/16 13:25:40.469 <NOTICE>: Completed Apple80211ScanAsync on en0 (0x0) 06/23/16 13:25:40.486 <NOTICE>: Async scan request completed for "AirPort" (0) 06/23/16 13:25:41.386 <NOTICE>: Async scan requested by "AirPort" for 0 iterations with maxage=0 priority normal on en0 06/23/16 13:25:41.386 <NOTICE>: Enqueuing command type: "Scan" pending commands: 0 06/23/16 13:25:41.387 <NOTICE>: Dequeuing command type: "Scan" pending commands: 0 06/23/16 13:25:41.387 <NOTICE>: Attempting Apple80211ScanAsync on en0 06/23/16 13:25:42.215 «NOTICE>: \_\_WiFiLQAMgrLogStats: Rssi: -80 Cca: 61 TxPer: 100.0% (3) BcnPer: 52.9% (17) RxFrms 0 TxRate: 6500 RxRate: 4294967295 06/23/16 13:25:42.216 < DEBUG>: Boolean \_\_WiFiLQAMgrCheckTriggerDisconnect(WiFiLQAMgrRef, CFIndex, CFIndex):\_\_WiFiLQAMgrCheckTriggerDisconnect: Better inf not available 06/23/16 13:25:45.007 <NOTICE>: Completed Apple80211ScanAsync on en0 (0x0) 06/23/16 13:25:45.035 <NOTICE>: Async scan request completed for "AirPort" (0) 06/23/16 13:25:46.235 ⊲NOTICE>: Async scan requested by "AirPort" for 0 iterations with maxage=0 priority normal on en0 06/23/16 13:25:46.235 <NOTICE>: Enqueuing command type: "Scan" pending commands: 0 06/23/16 13:25:46.236 <NOTICE>: Dequeuing command type: "Scan" pending commands: 0 06/23/16 13:25:46.236 <NOTICE>: Attempting Apple80211ScanAsync on en0 06/23/16 13:25:47.217 ≪NOTICE>: \_\_WiFiLQAMgrLogStats: Rssi: -80 Cca: 60 TxPer: 0.0% (0) BcnPer: 0.0% (0) RxFrms 0 TxRate: 0 RxRate: 0 06/23/16 13:25:47.217 < DEBUG>: Boolean \_\_WiFiLQAMgrCheckTriggerDisconnect(WiFiLQAMgrRef, CFIndex, CFIndex):\_\_WiFiLQAMgrCheckTriggerDisconnect: Better inf not available 06/23/16 13:25:49.845 <NOTICE>: Completed Apple80211ScanAsync on en0 (0x0) 06/23/16 13:25:49.864 <NOTICE>: Async scan request completed for "AirPort" (0) 

#### Read more here by Ryan Adzima:

https://community.arubanetworks.com/t5/Technology-Blog/Tools-for-Troubleshooting-from-the-Client-Revisited/bc-p/275482#M1183



#### **AirCheck Data**





#### **AirCheck Data**

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#### **AirCheck Data**

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		00:0D:67:6F:	36:07 XFINITY	Ericsn	Unknown	6 Infrastruct	ure b.a.n	0	22	8/30/2016 4:30 PM	-80 dBm	13 dB	5 - 216 Mbps	N/A	WPA2-E(AES-CC	USO
		00:0D:67:6F:	72:BB XFINITY	Fricsn	Unknown	1 Infrastruct	ure b.a.n	0		8/30/2016 4:30 PM	-46 dBm	43 dB	5 - 216 Mbps	N/A	WPA2-E(AES-CC	USO
		00:0D:67:6F:	6F:43 XFINITY	Ericsn	Unknown	161 Infrastruct	ure a.n	0		8/30/2016 4:30 PM	-84 dBm	11 dB	6 - 450 Mbps	157	WPA2-E(AES-CC	USO
		00:0D:67:6F:	7C:9F XFINITY	Ericsn	Unknown	161 Infrastruct	ure a.n	0		8/30/2016 4:30 PM	-87 dBm	8 dB	6 - 450 Mbps	157	WPA2-E(AES-CC	USO
		00:0D:67:75:	9A:ED XFINITY	Ericsn	Unknown	161 Infrastruct	ure a.n	0		8/30/2016 4:30 PM	-88 dBm	7 dB	6 - 450 Mbps	157	WPA2-E(AES-CC	USO
		00:0D:67:82:1	F2:A9 XFINITY	Ericsn	Unknown	153 Infrastruct	ure a.n	0		8/30/2016 4:30 PM	-91 dBm	4 dB	6 - 450 Mbps	149	WPA2-E(AES-CC	USO
		00:0D:67:6F:	6F:4B XFINITY	Ericsn	Unknown	1 Infrastruct	ure b,q,n	0		8/30/2016 4:30 PM	-80 dBm	14 dB	5 - 216 Mbps	N/A	WPA2-E(AES-CC	. USO 🔻
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#### **Focus of control**



RF Survey Scan of 2.4GHz Co-Channel Neighbouring BSSID's

WiFi Network Distribution

Other WiFi Comcast WiFi



